

# Pre-Owned Piano Warranty

The piano you purchased from Turner's Keyboards is an exceptional musical instrument, designed and manufactured to provide a high level of performance along with long life and durability. Turner's Keyboards believes in the craftsmanship and quality of this piano and are confident that you will enjoy the experience of playing and owning this fine instrument.

### **1** CONDITIONS OF WARRANTY

If during the \*one-year period from the date of original purchase, your piano is found by Turner's Keyboards to have a defect in materials or workmanship, Turner's Keyboards will repair such defect, without charge for parts or labor. In the event Turner's Keyboards determines that the defect cannot be repaired, Turner's Keyboards will replace the defective piano with a reasonable equivalent. Normal maintenance such as tuning and regulation and or the results of normal wear are not covered by this warranty. This warranty only applies to pianos sold for use in the home and within a 100-mile radius of Augusta, Georgia.

### 2 YOUR RESPONSIBILITIES AS OWNER

In order for Turner's Keyboards to provide proper warranty service, purchaser must:

- 1. Notify Turner's Keyboards, 2358 Washington Rd, Augusta GA 30904, 706-736-4479, within 10 days of the discovery with a detailed explanation of the problem.
- 2. Permit Turner's Keyboards to inspect and provide warranty service, which shall be completed in a reasonable time.

### **3 PROPER MAINTENANCE AND USE**

Your piano is a fine musical instrument which requires proper use and maintenance. Turner's Keyboards' warranty does not apply to failures caused by the following:

- 1. Improper maintenance or repair. Piano should be tuned twice per calendar year by a Turner's Keyboards technician.
- 2. Abnormal strain, neglect, abuse, modification, or exposure to extremes in temperature, humidity or sunlight.
- 3. Accidental damage.

## **4** WARRANTY INFORMATION

Should you have any question regarding Turner's Keyboards' warranty, please feel free to contact: Turner's Keyboards, 2358 Washington Rd, Augusta GA 30904, 706-736-4479.